



VACANCY

REFERENCE NR : VAC00411, 12, 14, 15, 1079
JOB TITLE : Specialist: Functional Application Support X5
JOB LEVEL : C4
SALARY : R 227 432 - R 379 053
REPORT TO : Consultant: Application Support
Department : IFASS: Transversal & Unique System
LOCATION : SITA Erasmuskloof
POSITION STATUS : Permanent for Internal Candidates only and FTC for External Candidates for period of 24 months

Purpose of the job

To provide functional Application support Services relating to specific application systems according to service elements as specified in the applicable service level agreements.

Key Responsibility Areas

To provide Business Advisory Services; to provide functional application support services; Provide implementation support; Transfer skills to team members; and Provide Integrated Management information support solutions to clients and management.

Qualifications and Experience

Minimum Qualifications: 3 year Bachelor's Degree or National Diploma in ICT or a related field

Experience: 4 years' experience/exposure in ICT services/industry.

Experience of systems maintenance and support.

Technical Competencies Description

Knowledge of: Understanding of the client business. (Business processes, policies and/or business operations). Business Process Management (BPM). Software integration testing, system integration testing, user acceptance testing and implementation of acceptance testing procedures. Understanding of enterprise business systems. Software configuration/release principles. System implementation methodologies. Customer Relationship management. SITA Internal processes. IT Security standards and practices. Service management principles. Client Business process development/ improvement. URS Development

Skills: Testing skills (Unit, Integration, UAT etc); Change management; Request /incident management; System functionality assessment; Interface management; Data analysis; Information management; Data Capturing; Master Data Management; SDLC management; Relationship management; Communication; Project management principles/methodologies; Software configuration; Release management; Conflict management; Problem solving and decision making; Business Analysis/Modeling; Business Development; and System Development/Integration.

Other Special Requirements

The position may require extensive travelling to SITA provincial offices and customer offices.

This service can also be provided from a client site.

Driver's license and be able to travel to client meetings.

How to apply

Kindly send your CV to: Masoko.recruitment@sita.co.za

Closing Date: 20 March 2020

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to people from the designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV's from Recruitment Agencies will not be considered.